

TERMS & CONDITIONS
PROMO CODE: softopening

1. All-inclusive discounted rates are per person per night in USD and vary depending on the travel date booked. For more information call the Ultimate Service Center (USC).
2. Booking dates must be from October 16 to November 18, 2023.
3. Travel dates must be from December 1 to March 31, 2024.
4. The discounted All-Inclusive rates of the softopening promotion apply only to Grand Sirenis San Andrés as follows:

Club Premium Room & Club Premium Half Connecting Suite		
Travel dates	Members Rate	Offer Rate (20% off)
December 1 - December 23, 2023	165	132
December 24, 2023 - January 7, 2024	240	192
January 8 - March 31, 2024	190	152

5. Some rooms, services, and hotel facilities will not be available during the soft opening season. For more information, call the Ultimate Service Center (USC).
6. All reservations must be booked, paid for, and confirmed through an active ULC membership. You must enter promo code: softopening at www.ultimateleisureclub.com or mention promo code: softopening by phone with the Ultimate Service Center (USC) and pay 100% of the all-inclusive rates at the time of booking a hotel reservation.
7. The minimum and maximum occupancy requirements must be respected in all suite types.
8. The 3rd and 4th adults staying in the same Club Premium Room get the promotional rate plus 30% off.
9. The 5th and 6th adults staying in the same Club Premium Connecting Suite get the promotional rate plus 30% off.
10. Children from ages 0 to 6 at the time of travel are free. Children ages 7 to 17 years old staying with the minimum established number of adults get the promotional rate in addition to 50% off, if applicable. Proof of age may be required at check-in.
11. This promotion cannot be combined with other promotions, rewards, special provisions, benefits, certificates, or other privileges.
12. Promo code softopening does not apply to existing reservations; therefore, prices will not be adjusted for reservations made before October 16, 2023. After a reservation cancellation is made, a new reservation for the same hotel, during the exact travel dates, with the same PIN and promo code softopening will not be accepted.
13. Cancellations or modifications made within 59 days to 30 days from the check-in date, one (1) night per person cancellation fee will be charged. Cancellations or modifications made within 29 days to 7 days from the check-in date, a two (2) nights per person cancellation fee will be charged. Cancellations or modifications made six days from the check-in, early check-out, and no-shows will not be reimbursed.
14. Reimbursements for qualifying cancellations will be made in USD to the credit card on file used to pay the AI rates. We are not responsible for foreign currency differences on refunds.
15. The reservations are subject to space and availability. Offers can be changed or withdrawn at any time without written notice. Not responsible for errors or omissions.