

## TERMS & CONDITIONS

**PROMO CODE: truelove21.3**

1. The 20% discount applies to Deluxe Jr Suite and Family Suite, the 25% discount applies to Premium Collection and Platinum Collection suites at Grand Sirenis Punta Cana Resort and Grand Sirenis Riviera Maya Resort.
2. Also, receive the regular 20% discount as members benefit + 15% off as an additional discount in selected dinners, massages, and celebration packages. The extra discount will be granted based on availability and space. Member should request and receive confirmation of applicable services to the Members Concierge team at each resort.
3. All-inclusive rates are per person per night in USD and vary dependent on suite, hotel, and travel date booked. For more information call the Ultimate Service Center (USC).
4. Booking dates must be from February 9 - 28, 2021.
5. Travel dates must be from February 10 - April 30, 2021.
6. All reservations must be booked, paid and confirmed through a ULC active membership. Must enter promo code: truelove21.3 at [www.ultimateleisureclub.com](http://www.ultimateleisureclub.com) or mention promo code: truelove21.3 by phone with USC and pay the 100% of all-inclusive rates amount at time of booking hotel reservation.
7. Minimum and maximum occupancy requirements must be respected in all suite types.
8. The 3rd and 4th adult staying in the same Deluxe Junior Suite, Family Suite, Club Premium Jr. Suite, Club Premium Room, Club Premium Mini Suite, Club Platinum Jr. Presidential Suite and Club Platinum Presidential Suite 1 bedroom get the promotional rate in addition of a 30% off, if applicable.
9. The 5th and 6th adult staying in the same Club Premium Connecting Suite and Club Platinum Grand Presidential Suite get the promotional rate in addition of a 30% off, if applicable.
10. Children ages 0 to 6 are free and 7 to 17 years-old staying with the minimum established number of adults get the promotional rate in addition of a 50% off, if applicable.
11. This promotion cannot be used or combined with any other promotion, rewards, special provision, benefit, certificate, or any other privilege.
12. Reservations are subject to space & availability.
13. This promotion is not applicable for existing reservation; thus, prices will not be adjusted to reservations booked before February 9, 2021 and will not be cancelled and/or reimbursed to create a new reservation with same hotel, dates, and suite. No new reservations are accepted for the travel period of this promotion under the same PIN of the member, after a reservation cancellation within this same period.
14. Cancellations or modifications made with 59 days to 30 days from check-in date a one (1) night per person cancellation fee will be charged. Cancellations or modifications made with 29 days to 7 days from check-in date a two (2) nights per person cancellation fee will be charged. Cancellations or modifications made with 6 days from check-in date, early check-out and no shows will not be reimbursed. A flexible modification policy may apply in emergencies.
15. Reimbursements for qualifying cancelations will be made in USD to the credit card on file used to pay the AI rates. We are not responsible for foreign currency differences on reimbursements.
16. Offers can be changed or withdrawn at any time without written notice.
17. We are not responsible for errors or omissions.

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